



1. Data Protection.

BASK FOR ALL, S.L registered in the Mercantile Registry of San Sebastian, has adopted the measures and safety standards for personal data protection required by the Organic Law 15/1999, of December 13, Personal Data Protection and its implementing regulations. The personal data collected through this website are subject to automated treatment and incorporated into a file which is owned by the company owning the website, which is also responsible of this file. Filling out the form included in the site or sending e-mails or other communications to the owner of the website implies the express consent of the applicant to the inclusion of their personal data in the aforementioned computer file. The applicant may exercise their rights of access, rectification, cancellation and objection in accordance with the provisions of Organic Law 15/1999, of December 13, Personal Data Protection, by e-mail to info@baskforall.com or by mail to the registered office: Avenida de Tolosa 111, 8º C, 20009 Donostia-San Sebastian.

2. Obtaining data.

The collection of personal data is carried out exclusively through the form published in the section: Contact, the respective forms for requesting information and emails that customers can send to BASK FOR ALL, S.L when requesting our services.

3. Professional secrecy.

All private communications between BASK FOR ALL, S.L and customers / users will be considered confidential. We recommend that the applicant does not provide to any third party identification, password or reference numbers provided by BASK FOR ALL, S.L.

4. Transfer to third parties.

BASK FOR ALL, S.L will not sell, transfer, rent or transmit in any way information or personal data of their customers / users to third parties.

5. Policy Changes Security and Data Protection.

BASK FOR ALL, S.L reserves the right to change its security policy and data protection at its discretion at any time and without notice, always under the Spanish legislation on data protection.

6. Using cookies.

Our website does not use cookies or other technical means that allow us to identify specific users or their browsing data, without the user's knowledge.

However, there is a possibility that some of the existing links to pages on our website, place a cookie on the home page or the link itself. BASK FOR ALL, SL is exempt from any liability for such facilities, and is not involved in any way in the same, leaving the user able to exercise the rights under the data protection legislation in front of the company responsible for the installation of cookies.

Data Protection in the forms, Website

All information submitted via paper forms, electronic forms and / or by email will be treated in strict confidence in accordance with the Organic Law 15/1999, of December 13, Personal Data Protection and Please note that you are entitled to file access, rectification, cancellation and objection of data, and may exercise such rights by sending a request to info@baskforall.com or by post to the social adress: Avenida de Tolosa 111, 8º C, 20009 Donostia-San Sebastian.

By sending the forms, the sender gives his consent to the processing of the data included provided. The data will not be passed on to third parties.

The requested data is strictly necessary for the correct identification of the sender in order to perform basic administrative tasks. The data collected is adequate, relevant and not excessive in relation to the scope and purposes described.

In the following document the different terms and conditions are cited to travel to San Sebastian with Bask for all S.L.:

- All trips are conducted in a personalized way unless the customer requests to travel in groups open to more people. This is why it is not necessary to reach a certain number of passengers for the trip.
- Bask for All reserves the right to change the prices of services provided prior to purchase thereof for reasons beyond its services as may be; variations in fuel prices, airline tickets, hotel reservations, VAT changes, etc.
- Once selected and defined the planning of the trip by the customer, it may not be modified in any way by it.

The price includes: (Everything mentioned here refers to what is included in the planning)

- Pick up at the airport the arrival day to the selected Hotel.
- Private transfers for all shifts previously agreed to various activities such as; restaurants, tours, museums, walks and to all the activities agreed by Bask for All and the client.
- Personal assistant for all kinds of activities and plans are carried out.
- Accommodation in hotels or customer selected including breakfast.
- Dinners and selected by the customer on custom menu with different selected restaurants meals.
- Entrance to museums and various locations established payment.
- Rates of hotels, restaurants, transport and activities previously book.
- Staff required for optimal performance of the trip as; tour guides, personal assistant, private driver, customer service, logistics coordinator for each if necessary.

Price does not include:

- Flights to San Sebastian or around the country from the city of origin.
- Rates of airports, visa arrangements, cost thereof, excess baggage and similar in both international and domestic flights.
- Price taxes (VAT)
- Domestic flights within the country.
- Trip Cancellation insurance or health or loss, theft or damage to baggage. In any case, Bask for All offers this service to anyone who requests it. Highly RECOMMENDED.
- Tips for tour guides, drivers, hotels or restaurants buttons.
- Excessive drinking over menus at selected restaurants and included in itinerary.
- Consumption of extras in hotels; room service, laundry, internet, telephone calls, bar, restaurant, or mini-bar among others.
- All kinds of consumption or expenditure not as stipulated in the agreed agenda; shopping, gifts, and more.
- Lunch or dinner for staff of Bask for All in any restaurant included in the holiday package (assistants, translators, managers, etc).

- Service of bars, pubs or clubs included in the planning. This extra spending like over drinking in restaurants or hotel services such as laundry, mini-bar or other is considered.

Ways to travel:

- Flights to San Sebastian from fate and destiny are not included but Bask For All offers the possibility of managing the service in different ways as they can be private jets or commercial airlines both business and economy class. Consult Bask for All agents the possibilities.
- At the same time, depending on the way to travel, it is important to check the amount of luggage and the weight thereof depending on the option chosen. Check information.
- Cancellation of flights may involve different types of penalty. It is advisable to take out insurance to avoid unnecessary economic losses.

Prices and agreements

- The price includes all the above as well as Bask for All reserves the right to break down the final price of the trip.
- All travelers not belonging to the European Union should be responsible for managing traveler visa.
- The passport to enter Spain must have a minimum validity of six months prior to entry. Such arrangements should be handled by the client.
- The price stipulated is per passenger in double room for two people. If traveling one person should be notified in advance and on cost will be added to the final price of the trip.
- The total extra costs both restaurants (cost overrun custom menus), hotels (room service, mini-bar, laundry, bar, restaurant, internet, calls, etc.) Or transport services (travel request not on the itinerary), among others, will be charged on the last day of travel in a single payment to pay the client Bask for All.

Payment terms:

- The booking is formalized when paid 30% of the total amount of travel by each passenger. This payment is not refundable in any case.
- The 70% rest, must be paid before 31 days of the travel.
- All payments to Bask for All are guaranteed by our bank Bankinter
- All checks targeting Bask for All must be approved by the bank Bankinter
- Payment: American Express, Visa, MasterCard, bank transfer and checks.
- Any financial cost caused by different forms of payment will be added to the total price of the trip so that the traveler who will take that amount.

Cancellations:

- All cancellations must be notified to Bask for All to make it official. This will be the refund policy:
 - o Between 21 and 15 days before: 70% of the total amount of the trip.

- Between 14 and 10 days before: 50% of total amount of the trip.
 - Between 9 and 5 days: 25% of the total amount of the trip.
 - 96 hours before: 0% of the total amount of the trip.
- (We recommend purchasing cancellation insurance anyway for peace of mind)

Photo:

- Bask for All reserves the right to take all photographs as necessary. In case a traveler does not want to be photographed, just ask the photographer guide at the time of the photos not to take any at this person.

Limits and responsibilities of Bask for All:

- Bask for All has employees as; tour guides, personal assistants, coordinators and reserve managers or office staff and others. That said, the company is not responsible for any fraudulent act that any subcontractor to perform. These are some as subcontractors; shuttle, hotels, restaurants, bars, museums and various activities.
- Bask for All also takes care of different aspects that may occur to the client that may affect the course of the journey as they can be; natural disasters, riots, strikes, mechanical failures, civil wars, arrests, riots, overbooking in transportation or even physical damage by third parties.
- Bask for All is not responsible for any property loss, damage to baggage or the like.

Notices traveler:

- Spread of the traveler managing paperwork to allow entry to Spain as; visa management, cost thereof, validity of passport and all it took.
- Any payments to Bask for All is considered a formal reservation. In any case it will be necessary to sign the relevant contract to formalize the trip. If the payment is made, the contract is not signed and finally not traveling, the customer will automatically forfeit the deposit.
- Any activities planned on the journey can be affected by as much possible cancellations due to force majeure as can be; storms, heavy rain, riots, floods, strikes or any other factor. In any case, Bask for All always tried to do everything possible so that the client will not be affected by any of this.

Check-in immediately:

- If the traveler arrives before the check-in the hotel, it can be managed a direct entry without waiting for a little extra cost. Check this availability when locked flight reservations.

Health tips:

- Considering this is a gastronomic trip, all travelers should inform Bask for All from different types of intolerances to certain products if any can be had as allergies, celiac disease, lactose intolerance or whatever it might be.
- Any traveler who has any type of physical or health problem (mental disability, physical disability, disease preventing normal, etc.) should therefore inform Bask for All so that everything can be prepared when the traveler arrives.
- It is interesting to travel in good health since there are enough moves side to side.
- If a traveler needs personalized assistance for health reasons, it must pass it to the company so that Bask for All have appropriate care service.
- If the ill traveler intends to bring his own personal assistant must notify Bask for All so that it can be made a 100% personalized plan as to a customer, always depending on your needs and consumption.
- Bask for All is not responsible for possible contamination in beverages or foods ingested by travelers.

Other aspects of travel:

- There is also get standard rooms to book different types of suites or interconnecting rooms themselves if necessary. Ask for availability of the same with Bask for All agents.
- Bask for All is not responsible for any service not provided to its customers for any type of personal illness. Nor will bear the costs of transfers where the traveler is integrated into the group later to other people or have to leave the group for personal reasons before.
- Runs by the traveler all necessary visa information and requirements to fulfill that requires their country to travel to Spain.
- Any service engaged by the client that is not consumed by the customer decision will not be refunded in any case.